**From:** SSA.Comments@ssa.gov (Social Security Administration)
**To:** [email address redacted]
**Date:** July 18, 2023
**Subject:** [redacted]\Response\11362730\WBDOC 11483\

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Thank you for contacting the Social Security Administration.

We apologize for the delay in answering your inquiry. We regret any inconvenience this may have caused.

If you are now a U.S. citizen or if the Department of Homeland Security (DHS) has granted you a change in status that changes your work status in the United States, we suggest that you apply for a replacement Social Security number (SSN) card. Your replacement card will have the same number as your current card.

To apply for a replacement card, you need to complete Form SS-5, available for download at the following Internet address:

http://www.socialsecurity.gov/online/ss-5.html

Or, you may obtain Form SS-5 by calling 1-800-772-1213 or by visiting your local Social Security office or card center.

Along with Form SS-5, you will need to submit evidence of your identity and current authorization to work or Certificate of Naturalization from DHS or your passport. Your immigration document may be acceptable as evidence of both your identity and authorization to work in the United States.

The acceptability of a document must be evaluated on a case-by-case basis, taking into consideration the applicant’s situation and exploring what evidence is available for the person.

All documents must be either originals or copies certified by the issuing agency. We cannot accept photocopies of documents. We need original documents or copies certified by the custodian of the record. Notarized copies are also unacceptable.

We suggest that you take your application and immigration documents to your nearest Social Security office or card center rather than mail them. You can find that office or card center by using our online office locator at the Internet address below:

http://www.socialsecurity.gov/locator/

We must verify your documents with DHS before we issue a replacement SSN card. Most of the time, we can quickly verify your documents online with DHS. If DHS can’t verify your documents online, it may take longer to issue a card. We are working closely with DHS to minimize delays.

To read more about evidence requirements, access our Web page, “Documents You Need for a Social Security Card,” at http://www.socialsecurity.gov/ss5doc

Note: The Social Security Administration uses the U.S. Postal Service for all mail. We cannot track documents (Social Security cards, birth certificates, etc.) once they have been mailed.

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